



QUALITY POLICY

Thermo L.L.C is committed to a “customer comes first” philosophy, through the development of an environment which fosters quality excellence, high end services, continuous improvement and a perfect partnership with clients to enhance all aspects of its MEP industry leadership.

Our management team and staff of highly skilled and accomplished professionals provide adequate support that is necessary to raise productivity, profitability and assures an effective service tailored to meet our clients’ needs and perform beyond their expectations.

We always ensure a continuous improvement culture that identifies and maximizes both internal and external service delivery, focusing on developing and enhancing the skills and management techniques of our employees to meet the future demands of its clients, based on the technological innovations in the construction industry. We form mutually beneficial relationships with other appropriate partners and customers that will enable us to achieve our goal to become a world class MEP service provider.

We shall achieve this by establishing, implementing & monitoring the Quality Management System developed in line with the requirements of the international standard ISO 9001:2008.

Chief Executive Officer

Abdul Hamid Moukayed

Issue date: 31 May 2015